



A Step-by-Step Guide for ProFed Digital Banking Enrollment on or after November 1, 2021:

1. To get started in ProFed Digital Banking **download the new mobile app** on your mobile device **or visit profedcu.org/login** on a desktop computer.
2. To re-enroll or sign up as a first-time user, **click “Register.”**
3. **Choose your account type**, business or personal, then **select your account verification method**. You can choose between your account, debit card or credit card numbers.
4. **Enter the number for the method you have selected.**
5. **Enter the following information:**
 - **The last four digits of your social security number**
 - **The email address on file with ProFed**
 - **Your date of birth**
6. **Click to view terms of use for ProFed’s Digital Banking. Then, select the “I accept the terms and conditions” button.**
7. Now you are ready to verify your account. **Select the method for verifying your account and enter the code that is sent to you.**
8. **Create your new username and password. Select “View requirements”** if you wish to see the password criteria.
9. Once you’re happy with your new password, **re-enter your password and click “Confirm.”**
As long as the requirements are met, your new username and password will be set.

YOU ARE NOW READY TO SIGN IN TO DIGITAL BANKING!

10. **Retype your username and password.**
11. **The first time you sign in through a new device or browser, you’ll be asked for a verification code. Grab this from an email or text we’ll send you.** If you don’t see the email in your inbox, be sure to check your spam folder. **It may take up to a few minutes to receive your code. Once received, enter or copy/paste it into the verification code box.**
12. **Select “This is a trusted device”** if you expect to sign in from here often.

If we lost you along the way, please give us a call at 260.373.1633 or 800.752.4613 ext 1633 and we will be happy to assist you in your enrollment. Happy banking!